



# **Highlights**

- Help SAAS/Enterprise organizations get their ideas to market.
- Thrives within dynamic startup environments, demonstrating proficiency in crafting exceptional, innovative SaaS/Enterprise solutions.
- Excels in abstract problem-solving, shaping novel ideas with efficiency, intuition, freshness, and a user-centered approach.
- Intimate at all phases of the project life cycle; strategy, research, wireframe, design, rapid prototyping, implementation, and support.
- Expert in web and mobile UX and UI responsive design, animation, and sound production.
- Expansive skills in contemporary front-end frameworks and libraries (e.g., Material Design, VUE, Angular, React, Bootstrap).
- 15+ years experience in an Agile development environment within cross-functional teams using JIRA, Confluence, Github.
- Exceptional written and verbal communication. A master of time management skills with emphasis on efficiency, precision, and quick turn-around.
- Incredible balance between soft and hard skills; "Michael brings an intensity and sense of urgency to his tasks. He is warm, communicative with
  a wonderful sense of humor. He is known for creativity, flexibility, and timeliness. A class act." former Creative Director.

# **Experience**

#### User Experience Lead / Product Designer at Clumio - 09/2021 - 05/2023

Responsible for defining, shaping and implementing Clumio's Protect and Discover cloud-based backup and data analytics platform for AWS, M365 and VMware. My focus being the incorporation of the entire UX life-cycle to effectively visualize abstract, fragmented concepts into the world of the tangible.

#### User Experience Lead at XYPRO Technologies - 08/2017 - 08/2021

Responsible for leading, managing and directing all user experience processes within the XYPRO organization with a laser focus on their XS1 Security One product suite. Champion the benefits of great usability, facilitate rapid design ideation while decreasing the time to implementation. Create process and user flows, storyboards, wireframes, UX patterns, UI patterns and content strategy. The work is never-ending, highly rewarding and constantly evolving.

### Director of User Experience at MD Insider - 04/2015 - 05/2016

Built a UX team from ground up. Created a Bootstrap / Angular doctor search technology platform and its derived products. Lead, managed and directed all aspects of the UX process; research, interaction and UI design as well as prototyping. The app was a web-based HTML5 experience in a "mobile-first" context.

### Senior User Experience Designer at BlackLine Systems - 10/2012 - 04/2015

Built a small UX team responsible for all aspects of the user experience. Successfully launched BlackLine's next generation web-based financial close and account reconciliation SaaS application using the latest front-end frameworks and tech stack.

User Experience Designer at Telenav - 11/2009 - 10/2012

User Experience Designer at Google - 09/2007 - 10/2009

Web Designer at NASA Ames Research Center - 01/2000 - 01/2004

### Recommendation

### Jeff Lendahl, Technical Writer @ Intel Corporation

"I worked with Michael (Mike) for over two years at Telenav and I highly recommend him to all prospective employers in his field. He has a positive attitude, always seeks feedback, and he does deliver the ULTIMATE user experience. His designs are immaculate. Mike works well independently and was a great teammate in our cross-functional organization. As a technical writer in the team, he delivered to me clear designs where I could start the user documentation well before implementation. Mike is a valuable contributor and an asset to any organization that hires him."

### Education

The School of the Art Institute of Chicago - Chicago, Illinois Bachelors of Fine Arts Program (Art & Technology) 1994 - 1999

California Polytechnic State University - San Luis Obispo, California Summer Architecture Program 1991

## **Honors & Awards**

Google - Technical Achievement Award for Google Who 2009
NAPP GO Platinum Contest - Best Design 2004
I.D. Magazine - Best of Category, 2000 for NASA
The School of the Art Institute of Chicago - Merit Scholarship 1995 - 2000
California Polytechnic State University - Merit Scholarship 1991

### **Technical**

Toolset: Figma, Atlassian Suite (Confluence, JIRA), Slack, ZeroHeight, Adobe Creative Cloud, Office 365, Google G Suite and Github. Languages: HTML, HTML5, CSS, CSS3, JQuery, XML, Javascript. Familiarity with VUE, Angular, React and Bootstrap. Famous for white-boarding design sessions and adhoc conversation to quickly drive the design and its solution forward.